



## Every day thousands of collectors all around the globe manage their collection process with Collect!

### EDITIONS

From Lite to Corporate, there is a Collect! edition for any size of business. It is easy to scale up to the next edition when your business grows without needing to move your data.

Lite and Lite Plus offer the essential functions of Collect! in a simplified web-based format. Collect! Entrepreneur, Professional and Corporate offer all the functions of Collect! in cloud or premise formats.

### ONBOARDING

- Free setup & training included with purchase
- Free setup assistance & training included with modules
- Optional customization services for imports, data exchanges, letters, reports, automations
- Optional data migration services
- Optional additional training
- Preferential rate for technical services for 6 months after purchase

### MEMBERSHIP & SUPPORT

- Provides access to Member Center for additional tools & updates
- Provides Tier 1 technical support
- Provides Tier 2 & 3 technical services at preferential member rate
- Membership is included for 1 year after premise purchase
- Membership is ongoing with cloud subscription

### DEPLOYMENT OPTIONS

Collect! Lite and Lite Plus offer web-based starter packages. Collect! Entrepreneur, Professional and Corporate Editions are available in cloud or premise versions. If you select premise, Collect! is installed on your system. If you select cloud, Collect! is installed in the Tier 3 AWS site closest to you. With cloud, you leave maintenance to us, and just need an internet connection to access from anywhere.

### SUPPORT & SERVICES

- Robust online Help documentation
- Quick access to Help by pressing F1
- Help Pop-Ups you can disable at will
- Training videos
- Full support department
- Technical services for customizations
- 24/7 emergency support

### COLLECT! IS HERE TO STAY

Comtech produced Collect! Version 1 in 1993. Since then the software has developed into a complex, feature-rich and highly flexible collection tool. Currently shipping Version 12, Comtech releases a major version every few years, and several minor releases annually. Collect works with Microsoft Office and Open Office editors, spreadsheet programs and similar systems.

“One of the highlights of this product is definitely its simplicity and superb support. Collect! continues to evolve and improve without major costs to us.”

*Dana Magnuson, Total Recovery*

# Collect! Features



## AUTOMATIONS

Collect! is flexible and customizable to meet your collection requirements. Make use of Collect!'s many batch processing and automation functions to perform routine tasks, set up complex workflows, and program routine decision-making tasks.



## LETTERS AND REPORTS

Collect! ships with an extensive report set and letter templates. You can use the internal 'Report Writer' to build additional reports and letters. We can train your staff in letter and report writing or have our tech support department produce custom letters and reports for you.



## IMPORT - EXPORT

Import and export data using Collect!'s built-in tools. You can automate the routine import of new business data or other regular data flows from and to other systems and service providers.



## WEB ACCESS

Your clients can access their data in your Collect! system directly anytime they want, providing real-time information and saving your management team considerable reporting tasks.



## DASHBOARD

With manager, client and operator views, the Collect! dashboard provides a real-time, graphic overview of your operations, quick account look-up, additional reports, data logging and a compliance module for training and complaints.



## ADD-ONS

Credit Bureau Reporting, Task Scheduler, Autodialer/Predictive Dialer, Payment Processing, Dashboard, Letter Service, Variable Interest, Import-Export, Web Access, ODBC Sync Enhancement, Additional Database



## INTEGRATIONS

Check out the Partner tab at [www.collect.org](http://www.collect.org) for a current list of service partner integrations or data upload-download tools.



## LANGUAGE

Collect! field names and pop-ups can be translated into any language and script for regional or global use.

## HIGHLIGHTS

- Founded in 1988
- Used in over 40 countries
- In-house development
- In-house support
- Massive on-line Help docs
- Now shipping Version 12
- Next Version in development
- Lite to Enterprise levels
- Cloud, Premise, Leased options
- Client web access
- Reporting Dashboard
- Pay as you grow
- Module add-ons
- Integrations
- Installation packages
- MS SQL database

## WHO USES COLLECT!?

- Collection agencies
- Debt buyers
- Medical collectors
- Legal collectors
- Rental agencies
- In-house accounts receivable

## AT A GLANCE

- Scalable
- Flexible
- Comprehensive
- Modular
- Batch processing
- Security & encryption
- Work queues
- Contact management
- Automations
- Financial tracking
- Letters
- Reports
- Import - Export
- Web Access
- Client reporting & billing
- Credit bureau reporting
- Integrations