

eVoke™ Consumer Documents

Print and Mail Services



One Pathway for Resolving Debt

Inspiring consumers to pay, especially when their debt is old, is challenging under the best of circumstances. Factor in stringent legal and regulatory rules and tight deadlines, and it's tough to keep pace.

RevSpring understands the collections industry. We've spent the past four decades partnering with collections companies. We understand the laws and respect the rules, deadlines and other regulations that govern every message you must send, down to the color that can—or cannot—be used in a printed letter. Our expert graphic designers take all that into account, even as they maximize design theory to increase the likelihood your letter not only will be opened and read, but that it will generate the desired response.

Reliability and End-to-End Visibility

As the market leader in financial communications and payment solutions, we offer services that inspire consumers to resolve financial obligations while saving you money.

We begin with reliable data cleansing to rid files of useless addresses, which saves you considerable money otherwise wasted on print, production and postage fees. Even so, some returned mail still happens. We scan the information and update your system for your busy staff. No updated address? We let you know that too so your workflow can adapt and future waste is reduced.

Benefits

- **Increased quality**, with end to end monitoring
- **Shorten** delivery time
- **Increase likelihood to respond** with intelligent design

Compliant & Secure

- **PCI DSS 3.2.1**
- **FISMA**
- **HIPAA/HITECH**
- **HITRUST SCR v7**
- **SSAE 18, SOC 2 Type II**
- **Reg E**



RevSpring operates mirrored production facilities, which means we have capacity to get your letters out correctly and quickly—even enormous jobs. How can we make this promise? If one of our production facilities experiences technical problems, your job is shifted to another facility. And daily use of our production facilities means we know they're dependable.

Transparency and accountability are hallmarks of RevSpring's customer service, provided by dedicated client service representatives. Transparency means end-to-end visibility into the production and mailing process. We understand the regulations governing timing of critical consumer communications. Allowing you to see where each job—and each specific communication—is at any point in the process lets you know that everything is on track. And knowing where letters are in the process can help maximize your workflow with accounts.

Your Bottom Line

We pride ourselves on getting results and doing right by every one of our valued clients. Let us custom tailor the most effective communications strategy for your business using our proven OmniChannel approach. We'll do whatever it takes to help you achieve positive resolutions.



Features

- Custom-Designed Letters
- Dynamic Color
- PDF Archives
- Address Management
- Mail Tracking
- Return Mail Management
- End to End Visibility