

A tradition of innovation



At DCM Services (DCMS), our exclusive focus is to create data and contact management solutions that are customized to the unique needs of our clients. DCMS is the nation's leader in estate account resolution services, maximizing the value of estate portfolios across financial services, healthcare, retail, and telecom industries through innovation, brand protection, and performance. Our unique position provides the foundation for the value proposition we deliver to our customers:

- We provide a dignified and respectful survivor experience with superior focus on our clients' valuable brands.
- We consistently produce superior performance.
- We enable client success through our consultative approach and innovative solutions.
- We offer compliant-driven results via our patented proprietary technologies.

DCMS offers a full range of services, from proprietary self-service web-based solutions to full outsourcing, maintaining an unmatched spectrum of innovative solutions that increase recoveries across your specialty accounts portfolio.



Signature Service™
Full-service outsourced recovery solution for an entire deceased portfolio.



Probate Finder OnDemand®
Web-based desktop application where accounts are scrubbed for probated estates and claims are presented.



VERIF-id™
Deceased identification and verification scrubs with access to our proprietary, multi-sourced database, providing accurate DOD information.



Bankruptcy claim filing
Assembly of necessary documents, completion, review, and timely filing of the final Proof of Claim documents.

Partnerships

9 of the top 11 financial service organizations handling ~51% of all estate receivables being outsourced



2 of the top 4 telecom providers

4 of the 5 largest auto finance companies



27 of the top 50 health systems by net patient revenue and more than 150 systems and providers

Estate solutions advanced technologies



DCMS ServiceLink®



© MyWayForward



Manual Call Assist



Account Representative Compliance Checklist

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