

## Hitting the mark begins with focus

Connect to more right-party contacts and collect faster with LexisNexis® Phone Solutions.



### Collect faster with analytics-driven results

Collecting today is more challenging than ever. Consistently hitting the mark and collecting means more than just getting to the right party. It means being mindful of Telephone Consumer Protection Act (TCPA) and Fair Debt Collection Practices Act (FDCPA) regulations. It means leveraging the most efficient and cost-effective tools to locate consumer information. It means getting to your consumer before the competition collects.

LexisNexis® Phone Solutions for Collections is a robust set of debt recovery tools that help you focus search strategies and gain more right-party contact

results and critical phone data insights. More precise results and higher net collections means a superior return on your investment.

An unparalleled combination powers our searches:

- LexID® proprietary linking technology and advanced identification methodology
- LexisNexis® PhoneScore patented scoring technology
- The largest database of public and proprietary records—over 84.7 billion
- Over 10,000 sources of data

## Stronger collections results start at the source

With changing consumer behavior and migration to wireless phones, efforts to locate right parties can be challenging, in part due to regulatory requirements. Phone Solutions from LexisNexis® Risk Solutions provide advanced searching that incorporates wireless content and other phone types that help you consistently make more accurate connections with fewer clicks, including:

↑ 48.9% more right-party contacts than the competition<sup>1</sup>

↑ 63.5% higher contactability rate than the competition<sup>2</sup>

## LexisNexis Phone Solutions for Collections — options tailored to your collections strategy

An array of search solutions for collections is available to help you pinpoint right-party contacts, protect against risk and increase profitability. Our solutions are tailored to specific workflow needs, and are available online through LexisNexis® Accurint® for Collections, LexisNexis® Batch Solutions and Accurint® Web Services.

Whether you are looking for the best phone number for a particular person, need to match a person with a phone number or simply want the attributes for a phone number, LexisNexis Phone Solutions can help focus your search strategy so you can collect faster.

## Find the best phones for a person

### LexisNexis® Contact Plus

*When you want to use multiple data sources to get the most comprehensive contact information available on consumers.*

Our premium single-search product, Contact Plus, combines the most comprehensive contact information available on consumers with our advanced linking and patented scoring technology to help you identify right-party contacts faster.

- Results include the best phones in ranked position with identity and phone type labels
- Available online through Accurint for Collections, as well as through LexisNexis Batch Solutions and Accurint Web Services
- Monitoring option available to help identify when consumers change their numbers

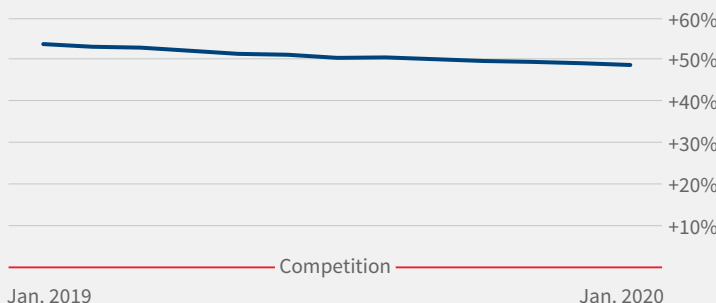
## Putting LexisNexis Phones Solutions to the Test

LexisNexis Contact Plus and LexisNexis Waterfall Phones **consistently outperform** the competition in right-party contact results, regardless of age of debt or delivery platform utilized.

- LexisNexis Contact Plus
- LexisNexis Waterfall Phones
- Competition

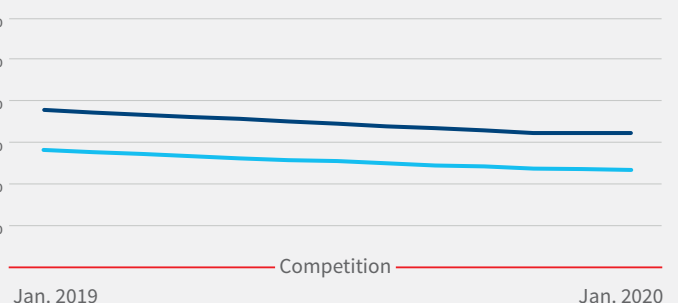
### LexisNexis vs Competition in Online Searches\*

On average, Contact Plus returned **48.9%** more right-party contacts than the competition.



### LexisNexis vs Competition in Batch Processing\*

On average, Waterfall Phones returned **23.5%** more right-party contacts than the competition.





**LexID produces over 99.99% accuracy in linking identities and records giving you more precise right-party contact results.**

### **LexisNexis® Person Search Plus**

*When you need to ensure that wireless, non-listed and other phone types are included in your initial search.*

Person Search Plus is an innovative search that combines robust LexisNexis Risk Solutions data with our advanced search logic resulting in a significant improvement in right-party contacts, including wireless content.

- Results can include multiple phones per address, with details on household members and their wireless and additional phone types
- Available online through Accurint® for Collections as well as through Accurint Web Services

### **LexisNexis® Waterfall Phones**

*When you have a large volume of data and want to find the best phones.*

Tapping into our vast collection of data, Waterfall Phones delivers relevant searches on the best phones for a subject, subject at household, spouse, relatives and associates.

- Results include the best phones in customizable ranked position
- Available through LexisNexis Batch Solutions
- Monitoring option available to help identify when consumers change their numbers

LexisNexis Phones Solutions helps you know who you're calling by **providing the name associated** to the phone number.



### **Find the person associated with a phone**

#### **LexisNexis® Phone Ownership Identification**

*When you need to know who owns the phone number you are calling to remain compliant with TCPA express consent rules.*

Phone Ownership Identification streamlines compliance with TCPA regulations by delivering concise confirmation of phone ownership with supporting detail for a higher level of calling confidence.

- Results include most likely owner of the number with ownership score suggesting strength of relationship between owner and input subject, current phone metadata and event history
- Available through LexisNexis Batch Solutions
- Monitoring option available for notification of when a phone number changes ownership and phone attribute changes

#### **LexisNexis® Reverse Search Plus**

*When you only have a phone number or address and need to find the owner quickly.*

With only a phone number or address, Reverse Search Plus provides an abundance of consumer information from just one search.

- Results include listing name, phone type and carrier information on both landline and wireless data, as well as a filtering option for first seen/last seen date
- Available online through Accurint for Collections, as well as through Accurint Web Services



### Find the metadata associated with a phone

#### LexisNexis® Phone Change Alerts

*When you're confident with phone ownership, but want to scrub and monitor phone attribute changes.*

If you're confident in the ownership status of a phone, but want basic phone attributes—and more importantly—notification of phone changes, Phone Change Alerts gives you the answers you are looking for.

- Results include current phone metadata and event history
- Available through LexisNexis Batch Solutions
- Monitoring option available for notification of changes in phone disposition (such as disconnect, porting and more)



### Industry-leading solutions from a dedicated provider

We are committed to delivering innovative solutions and creating workflow efficiencies through advanced technology. By combining the power of data and analytics, we help you uncover opportunities while being mindful of risk. Identify more right-party contacts, improve segmentation and drive increased workflow efficiencies and profitability with Phone Solutions for Collections.

For more information or a demonstration, call 800.953.2877 or visit [www.risk.lexisnexis.com/collections-and-recovery](http://www.risk.lexisnexis.com/collections-and-recovery)



1. Based on independent competitive testing of Contact Plus Online, first phone position, rolling average as of January, 2020. 2. Based on independent competitive testing of Contact Plus Batch, first phone number returned, January 2020. \*Based on independent competitive testing of Contact Plus and Waterfall Phones, first phone position, January 2020.

#### About LexisNexis Risk Solutions

LexisNexis Risk Solutions harnesses the power of data and advanced analytics to provide insights that help businesses and governmental entities reduce risk and improve decisions to benefit people around the globe. We provide data and technology solutions for a wide range of industries including insurance, financial services, healthcare and government. Headquartered in metro Atlanta, Georgia, we have offices throughout the world and are part of RELX, a global provider of information-based analytics and decision tools. For more information, please visit [www.risk.lexisnexis.com](http://www.risk.lexisnexis.com).

The LexisNexis Phone Solutions services are not provided by "consumer reporting agencies," as that term is defined in the Fair Credit Reporting Act (15 U.S.C. § 1681, et seq.) ("FCRA") and do not constitute "consumer reports," as that term is defined in the FCRA. Accordingly, the Phone Solutions services may not be used in whole or in part as a factor in determining eligibility for credit, insurance, employment or for any other eligibility purpose that would qualify it as a consumer report under the FCRA. Due to the nature and origin of public record information, the public records and commercially available data sources used in reports may contain errors. LexisNexis, the Knowledge Burst logo, LexID and the LexID logo are registered trademarks of RELX Inc. Accurant is a registered trademark of LexisNexis Risk Data Management Inc. Copyright © 2020 LexisNexis. NXR12465-02-0520-EN-US