



RETHINK
REIMAGINE
RECOVER

Collections
can be a positive
experience.

See what our client's
customers had to
say about us.

"When I called, CCM knew what I was talking about and understood what I was asking, then fixed the problem immediately, all the while being completely professional and courteous."

"It didn't feel like I was being attacked like a usual collection company. Ariana took the time to hear me out and listened as to why I am in the situation that I am in."

"The representative was professional, courteous, thorough, and extremely kind during the phone conversation. Went above and beyond to assist in all my questions and needs."

"Very responsive and resourceful in finding practical solutions to help streamline payments and helping me work toward account payoff and resolution."

"CCM has been excellent to deal with as the staff is very friendly, professional and knowledgeable of the situations."

**"Prompt. Proper. Proactive.
Pleasant. Personal. Productive.
Personalized. Professional."**

**"I always feel that
I am being treated
with respect and
genuine interest."**

"They work with you to find a solution to your problem."

**"The CCM
representative
was courteous,
understanding, and
quickly helped me
make the past due
payment over
the phone."**

"I appreciated their kind and professional manner."

"Courteous, has all the information, and I didn't have to second-guess who I was actually talking to."

"Extremely courteous and is always willing to answer questions and listen to my concerns."

