

# RECEIVABLES MANAGEMENT ASSOCIATION INTERNATIONAL 2021 ANNUAL CONFERENCE (IN-PERSON/LIVE) CLE Credit Instructions

RECEIVABLES MANAGEMENT ASSOCIATION INTERNATIONAL has applied for CLE credit for this program in the following states: **Alabama, California, Colorado, Florida, Georgia, Illinois, Indiana, Iowa, Kansas, Louisiana, Minnesota, Nebraska, Nevada, New Mexico, Ohio, Oregon, Pennsylvania, Texas, and Virginia.** A Certificate of Attendance also will be available for **New Jersey and New York** and any state with **no mandatory CLE requirement.**

For most states, RMAI must submit a list of attendees within 30 days, including your bar number and a record of the number of credits you are requesting. Once your CLE credits have been filed with your respective state(s), you will receive via email a confirmation that your credits have been filed along with a **Certificate of Attendance for your respective state(s).** Some applications for credit may still be pending, and you will receive the Certificate by email as soon as course approval is received.

Complete the information at the bottom of this page titled CLE ATTENDANCE RECORD. **This is a two-part form.** Before you leave the conference, **turn in the white TOP COPY of this form at the Registration Desk.** Please be sure to **provide your email address and keep the yellow copy** so you can verify your CLE record with your licensing state(s). If you are licensed in a state where Receivables Management Association International has not applied for credit, have your signature acknowledged by RMAI staff to document your attendance.

## CLE ATTENDANCE RECORD

Fill in your contact information and state license information for each state in which you want CLE credit.

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Firm: \_\_\_\_\_ Email: \_\_\_\_\_

State #1: \_\_\_\_\_ State #2: \_\_\_\_\_ State #3: \_\_\_\_\_

Bar Number: \_\_\_\_\_ Bar Number: \_\_\_\_\_ Bar Number: \_\_\_\_\_

Place an "X" by each session you attended and sign the completed form.

Tuesday, April 13	Minutes	Session Title	Tuesday, April 13	Minutes	Session Title
___ 8:00 – 11:45am	200 min	Introductory Survey Course on Receivables Management	___ 10:55 – 11:45am	50 min	Documentation of Delivery Requirements for Required Disclosures
___ 8:00 – 8:50am	50 min	Setting the Record Straight	___ 12:45 – 1:40pm	55 min	*Ethics as the Cornerstone of a Compliance Management System
___ 8:55 – 9:45am	50 min	Consumer Communications	___ 12:45 – 2:45pm	120 min	Compliance Management System
___ 9:55 – 10:45am	50 min	Digital Communications and the New Rules for Debt Collection	___ 1:45 – 2:45pm	60 min	Pulling It All Together
Wednesday, April 14	Minutes	Session Title	Wednesday, April 14	Minutes	Session Title
___ 9:20 – 10:10am	50 min	Looking Ahead - The Future of the Collection Industry	___ 2:00 – 2:50pm	50 min	Scaling the Twin Peaks of Data Privacy & Security from the Post-Pandemic Precipice
___ 10:30 – 11:20am	50 min	How It Started; How It's Going	___ 3:00 – 3:50pm	50 min	The Fine Art of Not Giving an Inch
___ 10:30 – 11:20am	50 min	The Current Landscape of Credit Reporting	___ 3:00 – 3:50pm	50 min	Automotive Default and Recovery
___ 11:30 – 12:20pm	50 min	A Conversation with Federal Regulators	___ 4:10 – 5:00pm	50 min	AI Considerations for Credit & Collections
___ 11:30 – 12:20pm	50 min	Leveraging Your Digital Communication Strategy in a New Rules Environment	___ 4:10 – 5:00pm	50 min	Diversity & Inclusion: Reimagining the Post-Pandemic Workplace
___ 2:00 – 2:50pm	50 min	Making Sense of Madden and True Lender Issues			
Thursday, April 15	Minutes	Session Title	Thursday, April 15	Minutes	Session Title
___ 9:00 – 10:45am	105 min	Current Issues in Receivables Management	___ 11:10 – 12:00pm	50 min	State & Federal Legislative & Regulatory Update

**Total Minutes Attended** \_\_\_\_\_ (1015 Minutes max.) *\*Ethics Applied For*

I verify that I attended the sessions I have marked above \_\_\_\_\_  
SIGNATURE

**Acknowledged by Receivables Management Association International** \_\_\_\_\_  
SIGNATURE

**NOTE:** This form may be emailed to cle@rmainl.org **within 15 days.** Failure to return this completed form within 15 days may delay the processing of your credit.