

Key Components of the Clinical Assistance Program

1. Onboarding Process:

- The Clinical Case Manager (CCM) confirms patient qualification criteria for therapy is met prior to initiation of IDPN or IPN therapy. The CCM can provide guidance regarding patients who may benefit from these therapies and answer any therapy-related questions.
- A pharmacist reviews all prescriptions to verify appropriate formula and performs medication review. Any drug interactions or other drug utilization issues are addressed with the unit clinician or MD.
- All home patients receive counseling at start of care from a pharmacist to ensure all patient questions are answered and patient understands the goal of therapy.

2. Monitoring Functions:

- The goal of the Clinical Assistance program is to ensure that all patients meet nutritional goals while receiving IDPN or IPN therapy. The CCM will review nutrition outcomes quarterly and as needed. Suggestions are offered as indicated throughout the course of treatment based on a patient's response.
- Pentec Health's Albumin Drop System uses a proactive approach to track and trend albumin data received. This system identifies patients that have had declines in albumin, triggering the CCM to review the patient.
- Pharmacists provide monthly follow-up performed for all patients receiving additional micronutrients. Suggestions for micronutrient dosage adjustments are provided to the clinician based on most recent lab levels.

3. Clinical support

- The Clinical Case Manager is an extension of the clinic healthcare team and serves as a resource for all clinical questions or concerns and providing guidance regarding existing patients on therapy and those who may benefit from these therapies.
- Graphs that illustrate serum albumin trends on all IDPN and IPN patients may be provided upon request for Dietitian, Nurse, Physician, and Administrator review.
- Pharmacy is available 24 hours a day, 7 days a week to help answer clinical and administration questions.
- Pharmacists are available to advise on medication compatibility, providing solutions to ensure patients receive all prescribed medication.

Pentec Health offers a Clinical Assistance Program to support clinicians with the treatment of malnourished dialysis patients. Pentec Health's Clinical Case Manager, who specializes in Renal Nutrition and Nutrition Support, strives to maximize patient response to IDPN and IPN therapy.

To Optimize Pentec Health's Clinical Assistance Program:

1. Please fax lab results each month and include the current dry weight to **800-355-1029**.
2. Contact your Clinical Case Manager for all clinical questions regarding your patients on therapy.
3. Notify your Clinical Case Manager of any changes in the patient's nutritional status. If you feel your patient is not responding positively to the IDPN/IPN (albumin improvement, improved appetite, improved alertness, more energy, etc) please call or email your Clinical Case Manager sooner versus later to make changes to the formula or discuss options.
4. If your patient has concerns of discomfort or possible side effects please reach out immediately to the CCM for troubleshooting assistance.

Clinical Case Manager Information:

Name _____

Email _____

Phone _____