

Clinical Risk Services

CONSULTATION

- Regulatory Readiness (e.g., QAPI)
- Focused Review (e.g., medication safety, pain management, fall prevention)
- Clinical Care Assessments (e.g., resident risk assessments, documentation)
- Risk Management, Quality, Safety
- Phone and Email Support
- New DON Support

EDUCATION

- Webinar and onsite options
- Topic examples: Charting Practices, Customer Service, Fall Reduction, Skin Integrity, Abuse and Neglect, Professionalism in the Workplace, Employee Engagement, Teamwork and Communication, Caring for the Younger Resident, Charge Nurse Responsibilities and Medication Safety

RESOURCES

- HCIS Senior Resource Center

Clinical risks are part of every healthcare setting. Proactive identification, response and management of risk are cornerstones of a solid risk management program. Our clinical risk management program offers consultation, resources, education and support to further enhance your risk management and patient/senior safety practices.

Cyndi has more than 30 years of healthcare, administrative and insurance experience, 25 of those focused on risk management and patient safety.



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