



PGY1 Managed Care Pharmacy Practice Residency



Come discover the possibilities!

VISION:

Hill Physicians and PriMed will help lead the evolution of healthcare delivery, promoting and helping make access to affordable, quality care for all a reality in the communities we serve.

MISSION:

We provide the physicians who comprise Hill Physicians with innovative services, systems, and processes within a virtually integrated system that enable them to deliver timely, cost-effective, quality care that engages their patients as active, informed participants in their own health.



PGY1 Managed Care Pharmacy Practice Residency

ASHP Match Code: 128014

Table of Contents

I.	Statement of Purpose	Page 3
II.	Program Design and Learning Experiences	Page 3
III.	Accreditation	Page 3
IV.	Training Sites	Page 3
V.	Salary and Benefits	Page 4
VI.	Application Process	Page 4
VII.	Candidate Evaluation Criteria	Page 4
VIII.	Primary Preceptors	Page 5

I. STATEMENT OF PURPOSE

There is a rapidly expanding need for pharmacists who are equipped to respond to the challenges and opportunities of managed care. This program is intended to prepare pharmacists for leadership roles in the managed care setting. Primary emphasis is placed on population-based health care resource management initiatives, clinical programs, physician profiling and initiative development, data analysis and outcomes assessment, drug information, effective communication, and teaching skills.

Residents will have the opportunity to work in a unique clinical practice environment where they can utilize their research and implementation skills to manage a variety of clinical issues. It is our goal to not only provide an environment where residents can grow in knowledge, skill and insight, but also to provide the flexibility for residents to create clinical programs and health resource management strategies of their own. As a result of completing the Hill Physicians Managed Care Pharmacy Practice Residency, graduates will have the tools to take on challenging roles in a variety of managed care practice settings.

II. PROGRAM DESIGN AND LEARNING EXPERIENCES

This is a 12-month Managed Care Pharmacy Practice residency with rotations in the following areas:

- Orientation
- Pharmacy Operations
- Clinical Data Extraction/Profiling
- Clinical Program Development
- Administration and Contracting
- Director's Project
- Medication Use Management
- Health Plan Experience (elective rotation at Blue Shield upon availability) or
- Direct Patient Care (elective rotation at UCSF upon availability)

The resident will also have the following longitudinal experiences throughout the year:

- Clinical Support
- Teaching and Mentorship
- Leadership and Management
- Patient-centered Care

Residents are also required to complete a longitudinal project that will be presented at the Western States Conference.

III. ACCREDITATION

The Hill Physicians Medical Group Managed Care Pharmacy Practice Residency is **accredited by ASHP/AMCP**.

IV. TRAINING SITE

Hill Physicians Medical Group (HPMG) is an Independent Practice Association that contracts with health plans to provide services on behalf of HMO and PPO members. Hill Physicians is licensed in California as a professional corporation which contracts with health professionals including primary care and specialty physicians, and allied health professionals to provide services for our members. With nearly 4,000 physicians and other healthcare providers, we are the largest network of independent physicians in northern California servicing over 350,000 members in 11 Northern California counties within East Bay, San Francisco, Solano, Sacramento, and San Joaquin regions.

We provide care to HMO, Medicare Advantage, Medi-Cal, and PPO attributed members. Founded in 1984, Hill Physicians has a long history as one of the nation's leaders in managed healthcare. HPMG has been recognized by the Elite Status of Excellence for the Standards for Medical Care by the California Association of Physicians Groups (CAPG) and the 2019 Integrated Healthcare Association (IHA) Excellence in Healthcare Award. The recognition we have received demonstrates our practices in excellence. We're proud to be awarded for our commitment to our members and our community.

V. SALARY AND BENEFITS

The pharmacy resident is hired on a one-year contract basis, with a salary of **\$54,500** per annum. Residents also get 10 days off for holidays in addition to 15 days of PTO. There are no on-call responsibilities. Health care benefits are provided day 1 of residency program. Expenses are covered for registration and travel to two professional conferences, either to AMCP Educational Conference, CSHP Seminar, or ASHP Midyear Clinical Meeting, as well as to the Western States Regional Residency Conference.

VI. APPLICATION PROCESS

To be considered as a candidate, applicants are required to submit the following items to PhORCAS **no later than January 8, 2020:**

- A letter of interest describing why the applicant has chosen to complete a managed care pharmacy practice residency and why he/she is specifically interested in the residency at HPMG
- A recommendation from 3 faculty or work supervisors (at least 2 must be familiar with the applicant's clerkship performance)
- An official transcript of all course work completed in the professional pharmacy curriculum
- A current curriculum vitae (please include an email address)
- One professional writing sample (newsletter, published manuscript, drug monograph, review, etc.)

Qualified applicants will be contacted by the program director to arrange an on-site interview. The on-site interview is a required portion of the application process and will not be waived.

VII. CANDIDATE EVALUATION CRITERIA

Each candidate's qualifications will be judged according to the following criteria:

- All application materials received by the program director no later than January 8, 2020
- Anticipated graduation from an accredited school of pharmacy prior to the start of the residency
- Demonstration of a strong commitment to pursuing a leadership role in managed care pharmacy
- Demonstrated ability to effectively apply pharmacotherapy knowledge on clerkship
- Examples of extra effort and initiative via extra-curricular activities, special projects, or unique work experiences
- Demonstration of strong verbal and written communication skills
- Demonstration of self-motivation

VIII. PRIMARY PRECEPTORS

Khanh Nguyen, Pharm.D.
Residency Program Director
Vice President, Pharmacy Services and Population Health
Hill Physicians Medical Group
Hill Physicians Medical Group PGY1 Managed Care Residency
Doctorate of Pharmacy, University of California, San Francisco

Jennifer Radecke, Pharm.D.
Residency Program Coordinator
Director, Pharmacy Services
Hill Physicians Medical Group
Hill Physicians Medical Group PGY1 Managed Care Residency
Doctorate of Pharmacy, University of the Pacific

Susie Kim, Pharm.D.
Director, Population Health
Hill Physicians Medical Group
Doctorate of Pharmacy, University of the Pacific

Annie Hou, Pharm.D.
Manager, Quality Programs
Hill Physicians Medical Group
Hill Physicians Medical Group PGY1 Managed Care Residency
Doctor of Pharmacy, Rutgers University

Roger Tiao, Pharm.D.
Manager, Disease Prevention and Management
Hill Physicians Medical Group
University of Maryland, School of Pharmacy PGY1 Managed Care Residency
Doctorate of Pharmacy, University of Illinois, Chicago

Ines Kwong, Pharm.D.
Lead Clinical Pharmacist, Pharmacy Services
Hill Physicians Medical Group
Doctorate of Pharmacy, University of Maryland, Baltimore

Olga Mostovetsky, Pharm.D.
Lead Clinical Pharmacist, Pharmacy Services
Hill Physicians Medical Group
Doctorate of Pharmacy, University of California, San Francisco

Tiffany Nguyen, Pharm.D.
Lead Clinical Pharmacist, Quality Programs
Hill Physicians Medical Group
Kaiser Permanente Washington PGY1 Managed Care Residency
Doctorate of Pharmacy, University of California, San Francisco